



# MMID

Montague Gardens-Marconi Beam  
Improvement District

**“We are working towards a safe, clean and friendly public environment in which to work, invest and do business.”**

Established in July 2017, the Montague Gardens Marconi Beam Improvement District (MMID) is a non-profit company that enables property owners and tenants to contribute towards sustainable development in the area.

As a City Improvement District (CID) established in terms of Section 22 of the Municipal Property Rates Act (MPRA), the Municipal Finance Management Act (MFMA), Section 21 of the Companies Act, the SA Constitution and Cape Town’s City Improvement District By-Law of 2004, the MMID focuses on:

- Improving safety and security
- Enhancing and supplementing municipal services
- Facilitating investment
- Facilitating a co-operative approach between the City and the private sector
- Enabling the upliftment of the Montague Gardens-Marconi Beam area
- Promoting economic growth and sustainable development

If you are a property owner in the MMID and you’d like to influence the business of this area, we invite you to submit a membership application on our website, [www.mmid.org.za](http://www.mmid.org.za)



## MMID COVERAGE



## PUBLIC SAFETY

The MMID has been established to provide top-up security services (in collaboration with existing role players), mobilise joint safety operations, monitor trends and act as a visible presence. These services do not replace those provided by SAPS, Law Enforcement and Metro Police.

Together with the relevant role players, the MMID has developed a comprehensive and integrated Public Safety Plan which includes:

### ➔ SECURITY PATROLS

The MMID has outsourced the public safety security service to Star Rapid Response, which is registered with the Private Security Regulatory Authority (PSIRA). The appointment was based on a competitive selection process and service level agreement. Three vehicles patrol the MMID area 24 hours a day, seven days a week.

### ➔ CCTV CAMERA SURVEILLANCE

Patrol vehicles will be backed up and guided to potential security threats or incidents by trained CCTV controllers who will monitor a network of cameras positioned in strategic public areas around Montague Gardens and Marconi Beam. Security Control and CCTV Surveillance will be staffed 24 hours a day, seven days a week. CCTV controllers will work closely with public safety officers.

### ➔ LAW ENFORCEMENT OFFICERS

A permanent Law Enforcement Officer with full powers of arrest has been contracted to the MMID by the City of Cape Town to work alongside the public safety officers supplied by the security provider. The officer will also monitor and enforce By Law transgressions such as illegal dumping.

### ➔ CO-OPERATING WITH SAPS, LAW ENFORCEMENT AND THE METRO POLICE

As part of its commitment to keeping the Montague Gardens and Marconi Beam area clean, the MMID provides top-up cleaning services in addition to those provided by the City of Cape Town.

## CLEANING

A full-time cleaning team has been employed by the MMID, consisting of six general workers, with one being a supervisor, they are responsible for the following:

- Managing litter
- Street sweeping
- Illegal dumping
- Bush clearing
- Reporting environmental threats to public health and safety
- Maintaining formal and informal green areas within the MMID
- Reporting regularly to the MMID Cleaning and environmental upgrading manager.

## URBAN MANAGEMENT

The MMID has a key role to play in terms of urban management and monitors signage, traffic, drains, railings, streetlights, stormwater gullies and more. It also covers the cost of services and infrastructure, which are the responsibility of the City, where the City is unable to provide them to the required standard of the property owners.

The MMID will provide support by:

- Identifying infrastructure, maintenance and development projects and developing project plans for them.
- The monitoring of and reporting on public infrastructure and Maintenance issues – broken street signs, blocked drains, broken Streetlights, missing drain covers etc.
- Providing top-up additional municipal services on an ongoing basis, as identified in the perception survey and business plan
- Encouraging recycling and promoting waste minimisation through education and awareness of waste and water pollution.
- developing and implementing a greening plan
- Coordinating actions with City of Cape Town departments
- Logging C3 notifications and following up on them
- Appointing contractors for development and maintenance projects
- Monitoring and reporting on environmental and noise pollution offenders
- Making minor repairs where necessary.

## SOCIAL DEVELOPMENT

Social Development programmes play a key role in providing social economic upliftment in an area. The MMID liaises with local NGOs and the City's Department of Social Development (DSD)

## MMID

MMID Office: (021) 200 5975 / Control Room: 021 55 66 911  
Office Hours: Monday to Friday – 07:30 – 16:30  
Unit 3, Platinum Close, Platinum Crescent, Milnerton, 7441  
Email: [Info@mmid.org.za](mailto:Info@mmid.org.za)  
[www.mmid.org.za](http://www.mmid.org.za)

## SAPS

SAPS Emergency: 10111  
SAPS – Milnerton: (021) 528 3859 / (021) 528 3860

## CITY OF CAPE TOWN

Customer Call Centre: 0860 103 089  
Any emergency – From Landline: 107  
Any emergency – Cell: (021) 48 7700  
Law Enforcement 24-hour hotline: 0860 765 423  
Ambulance: 10177

## MILNERTON AREA

Milnerton MediClinic: (021) 529 9000  
SA Paramedic Services: (021) 551 2999  
Milnerton Fire Station: (021) 550 1347



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