

NEWSLETTER

July to September 2024

TOP NEWS



Spring has sprung in Montague Gardens!

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It's that time of year again!

With warmer days and brighter sunshine, Montague Gardens is coming back to life.

Our lovely gardens are beginning to bloom, displaying vibrant colours and delightful fragrances.

We encourage you to take a moment and slow down and appreciate the beauty of nature.



WORD FROM THE CHAIRMAN

As we enter the final stretch of the year, I find myself reflecting on what an incredible and eventful year it has been for the MMID.

Our financial year ended in June, and we're now preparing for our AGM in November. I would like to take this opportunity to express my gratitude to everyone who has contributed to the progress and success of our area.

We still have a ways to go into doing the things we would like done, but good solid relationships with the right officials will ensure that this is achieved.

First, a heartfelt thank you to Star Alarms for their outstanding work. From the patrollers on the ground to those in the control room monitoring our cameras, your dedication and hard work do not go unnoticed. Your efforts play a vital role in keeping our community safe, and we truly appreciate everything you do.

To our Law Enforcement Officer and Melvyn—WOW! The impact you've made in our area is nothing short of remarkable. The Montague Gardens precinct has experienced a noticeable uplift compared to previous years, and your commitment is a major part of that transformation.

We did face a tragic incident a few months ago, but thanks to our comprehensive camera network, the culprits were swiftly identified and brought to justice. This is a testament to the efficiency and effectiveness of our security measures, and justice indeed prevailed.

A special shout-out goes to our Urban and Cleaning teams. Day in and day out, you're out on your feet, picking up rubbish and cleaning out green bins. Your hard work keeps our streets clean, and the sight of beautiful flowers now in bloom is thanks to your continuous effort to keep the weeds at bay. Your contribution to maintaining the aesthetic appeal of the area is truly appreciated. Johann is an asset to these two teams and his vision and knowledge of flowers are certainly going a long way into bringing back the gardens to Montague Gardens.

Last but certainly not least, a huge thank you to our Office Team, Tammy and Chantelle. You are always on hand to ensure that the faults are logged, following up on these, dealing with business queries, gathering info needed for the Board as we plan and think up ways to improve our CID. You are ALL so invaluable to us and have made the job of being Directors very easy.

As we move forward, the MMID remains committed to improving our community, and we look forward to seeing you all at our AGM.

Keep an eye out for the official dates coming soon.

Thank you all for your ongoing support and dedication.

Karen Sam Davis - Chairman

The MMID had the privilege of donating some of the old TVs previously used in our Public Safety control room to three incredible and deserving institutions.

The Lions Club of Milnerton, Huis Zonnekus in Milnerton and Robertson House in Sanddrift were thrilled with the donation.

In addition to the TVs, we also provided wall brackets to help with the installation. We hope these donations will be of great benefit to these organizations and enhance their facilities.

We extend our heartfelt gratitude to the Lions Club of Milnerton, Huis Zonnekus, and Robertson House for the incredible work they do in our community. Your efforts are truly making a difference.

Thank you for all that you do!



Kindness is free to give
but priceless to receive

MANDELA DAY

Janet's Junction

The MMID had the privilege of joining Janet's Junction with their sandwich drive for Mandela Day.

We were delighted to see so many people join in to help with this fantastic cause.

The volunteers were able to make an incredible 6386 sandwiches. These sandwiches were handed out to the children of Marconi Beam Primary School and to the residents of Phoenix and Joe Slovo.



Marconi Beam Primary School

The MMID supported Marconi Beam Primary School this Mandela Day by donating paint supplies. Their aim was to enhance the school's appearance by painting the gate that surrounds it.



SOCIAL DEVELOPMENT

Janet's Junction Soup Kitchen

We're proud to share that every month, The MMID donates groceries to Janet's Junction to support their incredible soup kitchen.

This vital service provides meals for children, many of whom rely on this as their only meal of the day, as well as for the elderly in need.

A big thank you to Janet's Junction for the amazing work you do for our community! We're grateful to be part of your journey and to help you in your mission of providing hope and nourishment.



 **Donate to your local Soup Kitchen** 



Milnerton Baptist Church Soup Kitchen

The Milnerton Baptist Church runs a wonderful soup kitchen that the MMID proudly supports every month with groceries.



We've been contributing to this cause since last year, and knowing that we're helping to fill hungry bellies brings a smile to our faces.



Together, we're making a difference in the lives of those who need it most.



CURRENT DAM LEVELS

CAPE TOWN DAM LEVELS

01 OCTOBER 2024



TOTAL STORAGE

101.1%

Dams supplying Cape Town
Increased by 0.9% in the last week

BERG RIVER

101.1%

STEENBRAS LOWER

99.2%

STEENBRAS UPPER

100.8%

THEEWATERS KLOOF

102.2%

VOELVLEI

98.8%

WEMMER SHOEK

99.9%



INCREASE IN VAGRANTS



With the recent eviction order granted for the Castle in town, we've noticed an increase in vagrants in our area.

We're working hard to prevent any structures from being set up, but we need your help.

Please refrain from leaving unwanted items on the pavement or providing food or money, as this can attract more individuals into the area.

If you would like to assist those less fortunate, there is a list of local shelters you can donate to, the list is available on the City of Cape Town website, or you can donate to your local soup kitchen.

Thank you for your cooperation and support in keeping Montague Gardens clean and safe for everyone!

PUBLIC SAFETY

Camera Triggers

2475



Open Gates

97



Vagrant Interactions

726



Collisions

30



Dumping/Litter

112



Arrests

5



MMID members and business owners can expect the following services from us. We have a dedicated person monitoring the cameras day and night from Star Alarms control room, 7 days a week. A law enforcement officer on weekdays reporting directly to the CoCT. Over 100 surveillance cameras and 3 dedicated patrol vehicles 24/7.

You left your gate open
and you got broken into?



We are still experiencing issues with businesses/complexes gates being left open after hours and over weekends.

We have a few repeat offenders, but almost every day there is a property whose gate is being reported open.

This is a safety risk, not only to your business but to those around you. Please follow the below safety tips to ensure your business is secure at all times

Safety Tips for Open Gates

- Make sure you take note if you are the last person to leave the office, to close the gate.
- Don't drive away while the gate is busy closing, wait those extra 20 seconds for the gate to close completely behind you. Only then drive away.
- Take note of your neighbours' gates and check if their gates don't open when you push the button of your gate clicker.
- Make sure you have an emergency contact name and number outside your business so that the MMID Star Alarm Patrollers can contact you if the gate is open.

STAR ALARMS & RAPID RESPONSE

MOON TOUCH KEYPAD

PUT SAFETY FIRST

Experiencing issues with your property gates staying open after hours?

This innovative device provides a convenient solution to keep your gates closed with just a code.

The Moon Touch Keypad is designed to be installed on the outside of your property, offering easy access for authorised personnel. Its wireless receiver is seamlessly integrated with the gate motor, enabling swift closure upon entering the correct code.

Best of all, Star Alarms will offer hassle-free installation of the Moon Touch Keypad at no cost to you.

Once installed, a personalised code will be created and provided to Star Alarms. This code will then be used to promptly close your gate when needed.

Price per device: R1075 incl.

Contact us for more information :

 021 557 1455

 021 200 5975



CLEANING & ENVIRONMENTAL INITIATIVE

Bags Collected

3076



Glass Bottles

1048



Plastic Bottles

2440



Tins

930



Dumping Sites

176



KG Recycled

816



URBAN & ENVIRONMENTAL UPGRADING

Greenery Bags

1516



Verges Cut m²

17440



Weeding m²

15514



Trees Trimmed

227



LOGGING A C3/SERVICE REQUEST

Step 1

Visit the website or use the CoCT App

Step 2

Select the category icon or use the search option

Step 3

Select the issue from the two category options

Step 4

Provide a detailed description of the request

Step 5

Use the Google map to pin the location of the request

Step 6

Attachment a photo of the request

Step 7

Enter your contact details to be updated about your request

Step 8

Submit the request You will then receive a reference number

ROADS

Under Transport, Traffic and Roads: Road Maintenance

- Potholes: **Repair a pothole**
- Pavements: **Repair a defect in roadway, pavement, bicycle lane**
- Road markings: **Paint/repaint road markings or lines**

TRAFFIC LIGHTS

Under Transport, Traffic and Roads: Traffic Lights

- Completely off: **All traffic lights out**
- Arrow issues: **Faulty arrows**
- Mistiming: **Problems with signal timing**
- Flashing: **Traffic lights Flashing or stuck**
- Damaged: **Traffic lights down**

TIPS & TRICKS

DRAINS

Under Stormwater and flooding or Water and Sanitation

Stormwater:

- Blockage: **Stormwater (Blockages)**
- Broken: **Stormwater (Repair or Replace)**

Sewer:

- Blocked: **Sewer: Blocked / Overflow**
- Smell: **Sewer: Foul Smell**

Water:

- Burst Pipe: **Burst Pipe**
- Broken meter cover: **Meter: Damaged**

STREET LIGHTS

Under Electricity: Street lights

- Whole street off: **All street lights are out**
- One or Two lights: **Single street light out**
- Lights left on: **Street lights are on**

www.capetown.gov.za/servicerequests

The App is available on the Google Play Store

The MMID is thrilled to announce the launch of our brand-new Facebook page!

Like and Follow us to stay updated on all things City of Cape Town, meet our amazing staff, and find out what's happening in Montague Gardens.

All information about our AGM on 12 November will be posted soon.

Stay tuned!



MMID

Montague Gardens-Marconi Beam Improvement District

OUR AREA, OUR COMMUNITY, OUR SAFETY, OUR SHARED RESPONSIBILITY



MMID - Montague Gardens Marconi Beam Improvement District

59 likes • 76 followers



SAFETY IS EVERYBODY'S RESPONSIBILITY!



STAR ALARMS



Join Our Safety & Advertising Whatsapp Groups

Contact the MMID with your details on 066 208 0023

These groups are for sharing safety information and advertising of local businesses only.

These are not chat groups.



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