

# NEWSLETTER

October to December 2025



Over the past few months, all of us have been affected by the unexpected appearance of several sinkholes along Montague Drive. It's been a challenging situation for businesses, property owners, and everyone moving through the area.

We're pleased to share some positive progress: the large sinkhole in front of BP road has now been filled and repaired. This has already made a noticeable difference to traffic flow and day-to-day movement in the area.

We know the remaining sinkholes are still a concern.

Our hope is that the remaining repairs will be completed as soon as possible. In the meantime, thank you again for your understanding and cooperation as we work through these disruptions together.



## WORD FROM THE CHAIRMAN

Dear Friends, Neighbours, Property Owners, and Business Owners,

As we approach the end of another year, I would like to take this opportunity to extend my heartfelt gratitude to everyone in our community.

To our property owners, thank you for your unwavering support and trust. Your involvement and contributions are the backbone of our success, and we could not achieve what we have without you. Our Annual General Meeting in November was a great success, and I am excited about the opportunities that lie ahead in the coming years.

A special thank you goes to our incredible teams who work tirelessly to keep our area safe and thriving. To our patrollers and dedicated Law Enforcement officers—you are the unsung heroes of our community, and your hard work is truly appreciated. The installation of our new camera systems has proven to be a game-changer, significantly reducing crime in our area.

To our Urban Management and Cleaning teams, your commitment does not go unnoticed. From maintaining our gardens to keeping our streets clean and welcoming, your efforts make a visible and lasting difference.

And to our remarkable office team, thank you for your relentless dedication to getting things done, solving challenges, and ensuring everything runs smoothly. We would not be where we are today without your perseverance.

As we head into the busy festive season, we ask all property owners, business owners, and staff to remain vigilant. Please ensure your premises are securely locked, and do not drive off until your gate has closed completely. If you need assistance, please contact the control room at 021 55 66 911—our patrollers will be on duty throughout the festive season to help keep our community safe.

Warm regards,  
Karen Sam Davis

On 21 November, we hosted another successful Annual General Meeting, where we reflected on the work done within the MMID over the 2024–2025 financial year. It was a valuable opportunity to look back on our achievements, discuss the challenges we faced, and share plans for the year ahead.

A heartfelt thank-you to all our members, guests, and service providers who joined us. Your input, engagement, and ongoing support play a vital role in the progress we're able to make each year. We truly appreciate the time you took to be part of the conversation.

We look forward to building on this momentum and hope to see even more of you at next year's AGM.



## SOCIAL DEVELOPMENT

It's that time of year again when we get to spread a bit of joy by putting together bags of goodies for the children at the two soup kitchens we support.

Each bag was filled with tasty treats and a tube of bubbles, which are always a favourite.

Seeing the children's faces light up as they opened their bags was a wonderful reminder of why we do this every year. It's a simple gesture, but it brings so much happiness, and it's something we truly look forward to as the festive season approaches.



# URBAN & ENVIRONMENTAL UPGRADING

**Greenery  
Bags**  
**766**



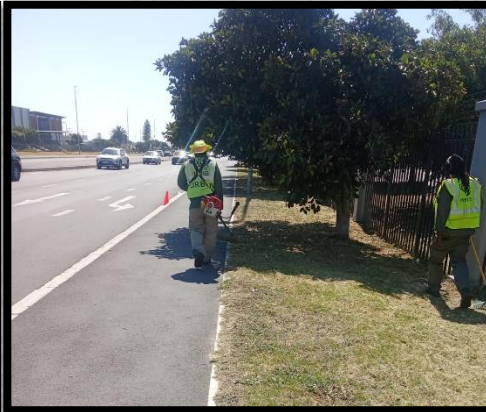
**Verges Cut  
m<sup>2</sup>**  
**26960**



**Weeding  
m<sup>2</sup>**  
**4910**



**Trees  
Trimmed**  
**22**



# CLEANING & ENVIRONMENTAL INITIATIVE

**Bags Collected**  
**2251**



**Glass Bottles**  
**1183**



**Plastic Bottles**  
**2250**



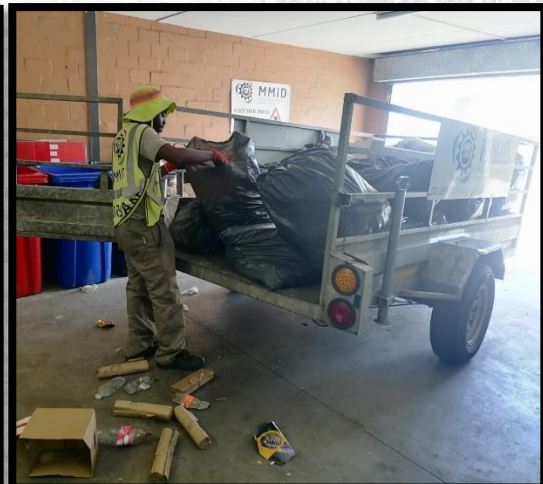
**Tins**  
**906**



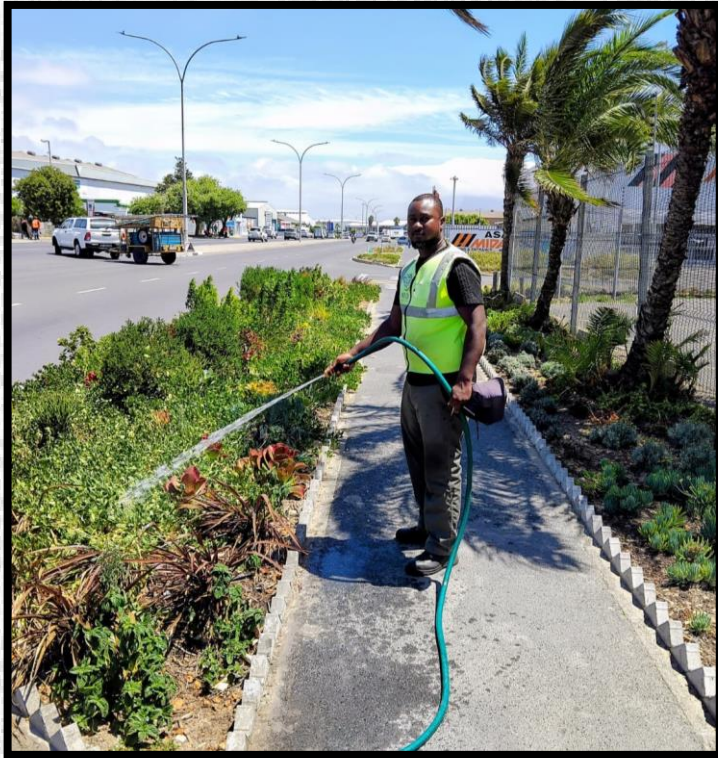
**Dumping Sites**  
**110**



**KG Recycled**  
**602**



As part of our ongoing maintenance, we've been putting extra care into watering our existing flower beds. Our urban team fills the water bowser using a standpipe connected to a fire hydrant, and from there they make their rounds, watering each bed—sometimes by hand, other times through the irrigation systems already in place. It's detailed, often time-consuming work, but it's what keeps our gardens looking healthy and vibrant. A big thank-you to the team for their dedication and for keeping our public spaces looking so good.



## PUBLIC SAFETY

### Camera Triggers

7146



### Open Gates

43



### Vagrant Interactions

596



### Collisions

25



### Dumping/Litter

30



### Arrests

5



MMID members and business owners can expect the following services from us. We have a dedicated person monitoring the cameras day and night from Star Alarms control room, 7 days a week. A law enforcement officer on weekdays reporting directly to the CoCT. Over 100 surveillance cameras and 3 dedicated patrol vehicles 24/7.

# SAFETY TIPS



Silly season is upon us, we ask everyone to be extra cautious and vigilant



### Be aware of your surroundings

Stay alert in busy areas, especially in shops. Trust your instincts if something feels off.



### Secure your vehicles

Lock your car and keep all valuables out of sight and switched off—criminals can use devices that detect active electronics.



### Locked Gates

Ensure the gate is closed after business hours. The last person to leave the property to ensure the gates closes behind them.



### Online Orders

When processing online orders, ensure you have a purchase order, and proof of payment before goods are collected.



### Unexpected visitors

Do not leave unfamiliar visitors unattended in your office, as this can provide an opportunity for theft.



### Secure your property

Ensure that there are no unsecure entrances to your property. E.g bins up against walls for people to climb.



### Lighting

Ensure your business is well lit, dark places make it easier for people to hide.



### Remote Jammers

When leaving your vehicle, wait a few seconds after locking, to ensure no remote jamming took place.



### In's and Out's

If you are working with skeleton staff, make sure you know who is coming in and out of your business/property.



### Walking around

When walking around, be vigilant and do not walk with valuables out in the open. E.g don't walk with your cellphone in your hand.



### ATM

When using an ATM, do not accept any assistance from anyone other than a bank employee.



### Emergency Numbers

Make sure all staff have access to emergency numbers. And encourage them to save them on their phones.



### Seek assistance

If you see something suspicious happening, report it on the safety group or call the control room. Do not engage!



### Safety Gates

Ensure the safety gate to your business is locked. Buzz or manually let in visitors.



### Change your routine

When making deposits, avoid going at the same times and on the same days, and vary the branches you visit.



### Alarms

If you are closing over the festive season. Test your alarm with your alarm company to make sure all is in order.

*Safety*

**STARTS WITH "S" BUT BEGINS WITH "YOU"**



**Law Enforcement**  
021 480 7700



**Fire Services**  
10111



**Star Alarms**  
021 55 66 911



**MMID Office**  
021 200 5975

A big thank-you to our entire MMID team. To the Urban team, thank you for creating new gardens for everyone to enjoy and for the ongoing care of our green spaces.

To the Cleaning team, we appreciate your hard work in keeping the area looking spotless and well-maintained.

To our Public Safety officers and our Law Enforcement officer, thank you for your commitment to keeping our area safer.

And of course, to our office staff—thank you for everything you do behind the scenes to keep things running smoothly.

The MMID would not be where it is today without the dedication, effort, and teamwork of every single person involved.



# HAPPY HOLIDAYS

Happy Holidays from the MMID!  
Wishing all our business and property owners a safe, joyful, and prosperous festive season.

Thank you for your continued support. May the year ahead bring growth, harmony, and success for our entire community.

